

Adult Support and Protection inspection report

Moray's multi-agency Public Protection Partnership has shown substantial improvement in supporting and protecting adults at risk of harm.

The Care Inspectorate this week published its [Joint Inspection of Adult Support and Protection in Moray](#) – a follow-up to the inspection carried out in 2022. Inspectors found significant progress across all seven priority areas identified for improvement, as indicated in the table below:

Process	Moray	
	2022 Inspection	2024 Progress Review
Chronology presence	27%	100%
Chronology quality – good or better	39%	80%
Risk assessment presence	56%	68%
Risk assessment quality – good or better	75%	100%
Protection Plan presence	68%	90%
Protection plan quality – good or better	64%	80%
Investigation presence	48%	100%
Investigation quality – good or better	52%	85%
Case Conference quality – good or better	83%	91%

This is an incredible achievement in a relatively short space of time and all credit must go to the frontline staff and their support teams across all organisations for progressing these improvements in their day-to-day practice.

More detail on the key accomplishments are below and the full report can be [found online](#).

The scale of improvement across the Public Protection Partnership is remarkable and I thank all involved for their diligence and continued efforts to further improve these multi-agency services.

While there are still improvements to make, the turnaround in this progress review shows what can be achieved through dedicated team-work and determination. The improvements across services are something to be extremely proud of and can be seen as inspiration for us all to continue our path of transformation.

Well done, again, to all involved – you have my sincere thanks for the hard work put in to get the service to where it is today.

John W Mundell OBE

Interim Chief Executive, Chair of Chief Officer Group

Key accomplishments identified in the progress report include:

- Consistent application and delivery of key processes: Frontline staff were confident and highly professional. The partnership overall followed its comprehensive multi-agency adult support and protection procedures rigorously.
- Improved investigations: Full adult support and protection investigations were now carried out for all adults at risk of harm who required them. The quality of these investigations had significantly improved, with almost all rated as good or better. This was described by inspectors as “another impressive improvement.”
- Enhanced management of risk: The quality of chronologies (recording the order of events), risk assessments, and protection plans had greatly improved. Presence of risk assessments required further improvement, so that all adults at risk of harm had one.
- Effective case conferences: Case conferences were now clearly defined and held for all adults at risk of harm who required them. There were competent and well-executed, with almost all rated good or better for quality. The partnership was actively working to support people to participate in their own case conferences.
- Strategic leadership: The partnership had rigorously implemented its improvement plan following the 2022 inspection and taken forward a range of notable improvement focused activities.
- Strengthen governance: Robust measures were in place to identify concerns early and promptly implement remedial action. Operational managers worked diligently and effectively to bring about necessary improvements to adult support and protection.
- Multi-agency self-evaluation: The partnership had achieved significant progress and its cohesive programme of multi-agency audits and quality assurance activities was successful. Frontline staff were involved in informing the improvement work.